



# 2013 Telephone Service Order

Utility Department  
317-262-3467  
utilities@icclos.com

**FAX** with complete credit card information or purchase order to **317-262-3419**  
**OR** Mail completed form with check, credit card information, or purchase order to:  
Indiana Convention Center & Lucas Oil Stadium – Utility Department  
100 S. Capitol Ave. Indianapolis, IN 46225  
**OR** order online at <http://www.icclos.com>

**Please TYPE or PRINT legibly**

## PAYMENT MUST ACCOMPANY ORDER

INDIANA CONVENTION CENTER AND LUCAS OIL STADIUM SERVICES				
SERVICE	ADVANCE RATE	STANDARD RATE	TOTAL	QTY
Standard Telephone <sup>1</sup> Service with Unlimited Local Calling	\$258.00	\$344.00	\$	
Analog Service with Unlimited Local calling (fax, modem, credit card machine)	\$258.00	\$344.00	\$	
Unlimited Domestic Long Distance per Phone	\$50.00	\$50.00	\$	
Dry Pair <sup>2</sup>	\$258.00	\$344.00	\$	
Additional Services	Call for Quote		\$	
<b>TOTAL (U.S. FUNDS)</b>			\$	

<sup>1</sup> No charge or deposit is required for the basic phone set. If the phone set is not returned to the Utility Department at the close of the show, a fee of \$250.00 will be billed.

<sup>2</sup> Dry pairs may require additional time and material charges.

**DIALING "9" IS REQUIRED TO GET AN OUTSIDE LINE**

### **NO REFUNDS AFTER INSTALLATION OF SERVICE**

**Cancellations must be received prior to set-up of event in order to receive refund.**

Event Name \_\_\_\_\_

Event Date \_\_\_\_\_ Booth/ Room# \_\_\_\_\_

Exhibitor Firm Name \_\_\_\_\_

Exhibitor Contact Name \_\_\_\_\_

Street Address \_\_\_\_\_

City/ Province \_\_\_\_\_

State, ZIP, Country \_\_\_\_\_

Phone No. \_\_\_\_\_ Fax No. \_\_\_\_\_

E-MAIL ADDRESS \_\_\_\_\_

ADVANCE RATES apply only to orders paid in full and payment received 14 days prior to the first event day. Orders received after that time will be at STANDARD RATE – NO EXCEPTIONS. Faxed orders indicating forthcoming payment do NOT reserve the advance rate. Full payment **MUST** be received before service can be connected. See reverse side for additional information. We accept **AMX, MC, VISA and DISCOVER** only.

Check# \_\_\_\_\_

Payable to **Capital Improvement Board**. Mail to address at the top of the form. No checks accepted onsite.

A purchase order may be used in lieu of payment. The formal purchase order must accompany the order.

PO# \_\_\_\_\_

**I authorize the Capital Improvement Board to bill my credit card for the charges listed and any additional charges incurred.**

Credit Card # \_\_\_\_\_

Expiration Date \_\_\_\_ / \_\_\_\_ Security code (\_\_\_\_) (Must be valid one month after event)

\_\_\_\_\_  
AUTHORIZED BY (PRINTED NAME)

\_\_\_\_\_  
AUTHORIZED BY (SIGNATURE)

Prices effective 1/1/13 – subject to change without notice.

**INTERNET ACCESS:** Provided by an exclusive contracted provider to the Indiana Convention Center and Lucas Oil Stadium. Please see [www.icclos.com](http://www.icclos.com) for additional information.

## TELEPHONE RULES AND REGULATIONS

1. **NO SERVICE WILL BE INSTALLED UNTIL FULL PAYMENT IS RECEIVED.**
2. **CONDITIONS FOR PROCESSING SERVICE ORDER FORMS.** Payment in full must accompany the service order form. Date payment is received by the ICCLOS will determine applicable rates. All order forms must be completed in full – incomplete order forms could result in delayed processing and possible delay of service installation. Advance orders (received 14 days prior to first scheduled event day) will receive priority installation of service.
3. **RATES** quoted for all connections cover only the bringing of service to the booth in the most convenient manner as determined by ICCLOS and DO NOT include connecting equipment to provided services. Special placement, connecting of equipment, relocation of service will result in additional charges. Payment **IN FULL** must be rendered for such services before the close of business the day service is connected.
4. **ALL EQUIPMENT** must conform to all federal, state and local state fire and safety codes.
5. **ICCLOS RESERVES THE RIGHT** to inspect and reject any and all connections, equipment and facilities, which any customer uses while in the Center/Stadium.
6. **ALL EXHIBITOR'S 120 VOLT CORDS** must be of the 3 wire, grounded type. All exposed non-current carrying metal parts of fixed equipment, which are liable to be energized, shall be grounded.
7. **UNDER NO CIRCUMSTANCES** shall utilities be shared between Exhibitors.
8. **ALL MATERIAL AND EQUIPMENT** furnished by ICCLOS for this service order shall remain ICCLOS's property and shall not be removed from the Center/Stadium at the close of the show.
9. **UNLESS OTHERWISE DIRECTED**, ICCLOS electricians/telecom personnel are authorized to cut floor coverings to permit installation of service.
10. **OBSTRUCTIONS:** The Exhibit Hall Utility Floor Plates must remain accessible at **all times!** All Exhibitor equipment, displays, or other types of Exhibitor material are subject to removal or relocation in the event ICCLOS Electrical Staff deems necessary to gain access to any part of these utility floor plates for **any** reason during setup or show hours.
11. **EXHIBITOR OWNED CARPET** may need to be cut in the event ICCLOS Electrical Staff deems necessary to gain access to any part of the utility floor plates for any reason during setup or show hours.
12. **UTILITY REQUIREMENTS** crossing aisles will not be installed unless approved by Show Management.
13. **ANY SPECIAL EQUIPMENT** that must be utilized in order to complete an assembly, will be charged to the Exhibitor and will remain the property of ICCLOS.
14. **MISCELLANEOUS MATERIALS** purchased in order to complete an assembly, will be charged on site at cost plus 15% plus 7% Indiana Sales Tax.
15. **SOME SPECIAL REQUIREMENT REQUESTS** may require 30 days prior notice to event move-in. Please call 317-262-3467 if questionable equipment or materials required.
16. **CLAIMS** for lost service, no service, or damages will NOT be considered unless filed by Exhibitor prior to close of show.
17. **CANCELLATION** must be received prior to set-up of event in order to receive refund.
18. **REFUNDS** will not be considered after installation of service.
19. **REFUNDS** or credits in excess of \$15.00 dollars will be made automatically by our Accounting Department by mail or refunded on the credit card used. Claims for refunds for less than \$15.00 must be made in writing to the ICCLOS Accounting Department.
20. **NON-SUFFICIENT FUND CHECKS (NSF):** There will be a \$30.00 service charge for all NSF checks. NO checks will be accepted from an Exhibitor that has previously submitted a NSF check.
20. **FINAL CHARGES (INVOICES) AND REFUNDS FOR OVER PAYMENT** will not be available until 30 days after the of the event. Credit card receipts or confirmations of orders can be faxed after processing.

